



**2009-2010**  
**ANNUAL REPORT**



**OUR MISSION STATEMENT**

NYHIMA is a not-for-profit organization dedicated to promoting the professional excellence of its members through education, advocacy, and alliances, thereby ensuring quality health information to benefit the public, the health consumer, providers, and other users of clinical data.

**OUR VISION STATEMENT**

The New York Health Information Management Association will be the recognized leader in health information management practice, education, advocacy and research.

**2009-2010 BOARD OF DIRECTORS**

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- Julie L. Brucker, RHIA CCS ..... *President*
- Tracy D’Errico, RHIA ..... *President-Elect*
- Margaret Hall, RHIT ..... *Finance Director*
- Renato L. Estrella, MSHA RHIA ..... *Past President Director*
- Patricia D. Thomases, RHIT ..... *Education/Programs Director*
- Elizabeth Wheeler, RHIA CCS-P ..... *Perspectives Editor Director*
- Diane E. Cohen, RHIA ..... *Legislative Director*



**Front Row: Julie Brucker, Renato Estrella, Tracy D’Errico**  
**Back Row: Patty Thomases, Maggie Hall, Liz Wheeler, Toni Teumer**  
**Not Shown: Diane Cohen**

**FROM THE PRESIDENT**



Congratulations to us! What an honor it has been to serve as President this past year as we prepared for our 75<sup>th</sup> anniversary celebration. It has truly been a remarkable year, not only in Health Information but also in national healthcare. Healthcare policy was changed historically on March 23 when President Barack Obama signed HR. 4872, the Health Care and Education Reconciliation Act of 2010, into law. This will bring about rapid changes in the next few years as will the awarding in February by the ONC of \$375-million in grants to create 32 regional extension centers to accelerate the meaningful use of health IT. These centers will help physicians and hospitals computerize medical records and the use of technology to improve care to patients. The ONC will award another set of extension center grants to reach a total of 70 centers.

All these changes on the national level will impact our profession, and will be exciting and challenging at the same time. We need to be there for each other with support and encouragement as the changes role out.

On behalf of the Board, I encourage you to continue to support our association. NYHIMA has had a successful year in some respects but we did struggle in some areas. We are going to need your support in the future with ideas so we can offer you, our members, what you are looking for in educational opportunities and information. Our membership is down, and we are interested in finding out why so we can find ways to improve and encourage members' participation.

I want to thank our Board for all the support and enjoyment this year. Thank you, also, to our Central Office staff—Chris Harrington, Executive Director; Vinnie Martiniano, Training and Education Coordinator; Shirlann Powell, Member Services Assistant—for their loyalty, professionalism and tireless efforts on the Association's behalf

I also want to thank everyone who has contributed in any way this past year. I know how busy everyone's lives are; please know that every effort is truly appreciated. Enjoy all the information in this annual report – it's amazing to see what goes on behind the scenes in the day-to-day activities of NYHIMA!

*Julie*

**COMMITTEES / LIAISONS / SECTIONS**

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Karen Fabrizio, RHIA / Patty Thomases, RHIT .....	2010 Conference Chairs
Renato L. Estrella, MSHA RHIA .....	2011 Conference Chair
Nava Birnberg, RHIA .....	Awards
<i>Members: Sue Ellen Bice, MS RHIA / Donna Bishop, RHIT /Lorraine Kane, MS RHIA / Donna Winters, MS RHIA / Gail Woytek, RHIA</i>	
Renato L. Estrella, MSHA RHIA .....	Bylaws
Gail Woytek, RHIA.....	Consumer Education Coordinator
Lynn-Marie D. Wozniak, MS RHIT.....	DPRB Liaison
Nicole Miller, RHIA.....	e-HIM Officer
Elizabeth Wheeler, RHIA CCS-P.....	Editorial Board-Perspectives Online
Barbara A. Gorenflo, RHIA .....	Editorial Board-LTC Newsletter
Patty Thomases, RHIT.....	Education
<i>Members: Karen Fabrizio, RHIA / Sharon Goettel, RHIA / Sharon Insero, BS RHIA / Carla Novak</i>	
Margaret Hall, RHIT .....	Finance
<i>Members: Tracy D'Errico, RHIA / Jerome Ndayishimiye, MHA RHIA CIC</i>	
Donna J. Rugg, RHIT CCS.....	ICD-10 Task Force
<i>Members: Michele Bohley, RHIA CCS / Tracy D'Errico, RHIA / Renato Estrella, MSHA RHIA / Crystal Isom, RHIA / Kathryn Robinson (MSSNY) / Lance Smith, RHIT CCS-P</i>	
Cindy M. Boester, MS RHIA .....	IPRO Liaison
Diane E. Cohen, RHIA.....	Legislative
Diana Adam-Podgornik, RHIT .....	Long Term Care Section
Karen Fabrizio, RHIA.....	Membership
Lynn M. Farnung, RHIT .....	New York Geographic CoP
Renato L. Estrella, MSHA RHIA .....	Nominating
Maureen Campo, RHIT CCS-P / Janet Zwergel, RHIA CCS-P CPC CPEHR.....	Physician Office
Lucy Maret, MLS CCS CCS-P CPC .....	Public Relations
Carla Novak / Cindy Richards, RHIT .....	SPARCS/UDS Liaison
Julie L. Brucker, RHIA CCS.....	Strategic Planning
<i>Members: Antoinette Cornell, RHIT CPC / Lorraine Kane, MS RHIA / Carol Maimone, RHIT</i>	

## FROM THE PRESIDENT-ELECT



It has been my pleasure to work with the NYHIMA Board, Central Office staff and members in order to prepare for my upcoming term as your President. I'd like to extend my personal thanks to Julie Brucker for the guidance and support she provided all year. She has been a wonderful mentor to me in addition to handling all of her responsibilities as President. And she's been a fun roommate!!

I am humbled by the task I am about to undertake and promise to give all of you my best efforts in the year ahead. Thank you all for your support and encouragement.

Accomplishments for this year include:

- Active participation on the AHIMA House of Delegates Operations Team. I found this experience to be a great learning tool on how AHIMA is able to accomplish its goals. With assistance from the Central Office, the NYHIMA delegates were able to get member feedback on the hot topic for this committee – HOD Apportionment.
- Participated in the AHIMA Summer and Winter Team Talks. This experience was invaluable as I was able to meet other CSA Presidents and Presidents-Elect and share our thoughts on how to achieve our strategic goals.
- Participated in the AHIMA Hill Day. This was my first experience in Washington, D.C. It was rewarding to meet the legislative aides and find that they were engaged and interested in hearing our message. I am excited about helping the Board and Legislative Committee reinstate Hill Day to Albany.
- Participated in the NYHIMA Board and Local President meetings. These chances to get together with the Board, Central Office, and Local leaders were well organized, informative, and provided a great environment for sharing of ideas that will help NYHIMA achieve its goals.
- Participated on the NYHIMA ICD-10 Task Force. This committee is working hard to identify how NYHIMA will be able to best serve the membership and reach out to other parties who will be impacted by ICD-10. This past year we have focused on research, brainstorming, reaching out to other CSAs and AHIMA for guidance.

*Tracy*

## REPORT FROM THE BOARD OF DIRECTORS

Your President and President-Elect attended the AHIMA Summer Team Talks held in Chicago in July. Your delegates—Renato L. Estrella, MSHA RHIA [LIHIMA]; Cindy L. Reynolds, RHIA [RRHIMA]; Julie L. Brucker, RHIA CCS [ADHIMA]; Donna Barnard, MBA RHIA [RRHIMA]; and Tracy D'Errico, RHIA [LIHIMA]—attended the 2009 AHIMA House of Delegates held in Grapevine, TX in October, and serve on year-long House of Delegates Teams. NYHIMA was well represented at the March Winter Team Talks and Hill Day in Washington by Julie Brucker; Tracy D'Errico, and Diane Cohen, RHIA [TZHIMA].

### Publications:

- Bi-monthly issues of **Perspectives Online** covering a wide variety of topics of interest to HIM professionals.
- [Medicolegal Manual](#)
- Long Term Care Coding Guidelines
- [Long Term Care Section Newsletter](#)

### Finances:

The Association's finances continue to be closely monitored to assure that we stay within the budget approved for fiscal year 2009-2010. During 2009-2010, an excess of revenue over expense of \$1850 was budgeted.

### **Strategic Plan:**

The Strategic Planning Committee and members assisted us to develop a strategic framework and plan of action, which we believe contributed significantly to our association and members. Our strategy starts with NYHIMA's mission, vision and values. The 2009-2010 strategic framework called for work in four key priorities: Industry Leadership, Workforce Readiness, Building Membership Value, and Grow and Strengthen NYHIMA. Each strategic issue is defined by goals and tasks. The goal is what we are trying to achieve and the task is the key action required to achieve targets. The strategic issues are outlined below.

#### **Strategic Issue #1: Industry Leadership**

Build alliances with various offices/stakeholders

- Formalize alliances with various New York State entities (HIMSS, HIE, etc.)
- Invite alliances to speak to NYHIMA Board and/or educational session

NYHIMA Marketing Campaign

- Promote careers in HIM with Physician Offices, CIO, CFO, CMO, COD to recognize our credentials.
- Encourage membership to publish an article in other publications to promote the HIM profession. Develop marketing video on YouTube or Facebook.

#### **Strategic Issue #2: Workforce Readiness**

Promote the awareness of HIM to expand the workforce

- Attend local guidance counselor meetings and career fairs. The Central New York local provided volunteers to staff the booth at the statewide NYSSCA conference in Syracuse.
- Get a list of these fairs or annual meeting for guidance counselors so it can be posted on the NYHIMA Website for locals to use.

Become a leader in training for ICD-10 implementation

- Offer a brush up course on anatomy and physiology or partner with local colleges for this refresher.
- Develop ICD-10 training plan in conjunction with AHIMA.

#### **Strategic Issue #3: Building Membership Value**

Integration and development of new professionals and students.

- Recognize best practices for clinical preceptors and mentors.
- Distribution of Clinical Practice Sites / PPE Guide.

Build network and develop infrastructure to ensure a strong volunteer pool

- Identify short-term definitive volunteer opportunities at local and state level to broaden the base of volunteers and increase member involvement.
- Develop and provide volunteer leadership training and deliver at locals to help recruit volunteers.

#### **Strategic Issue #4: Grow and Strengthen NYHIMA**

Shape association's opportunities and member needs

- Directory by HIM expertise to be used as part of volunteer database.
- Joint seminars and choose 2-3 associations NYHIMA can join.

Build value in membership and appoint membership taskforce

- Website enrichment.
- Develop FAQs in specialty areas or general HIM questions.
- Educational seminars at discounted prices / 1 free per year.
- Offer at least 60 CEUs for members.
- Offer webinars for at least 20 CEUs.
- Increase membership by 8%.

## **CENTRAL OFFICE REPORT**

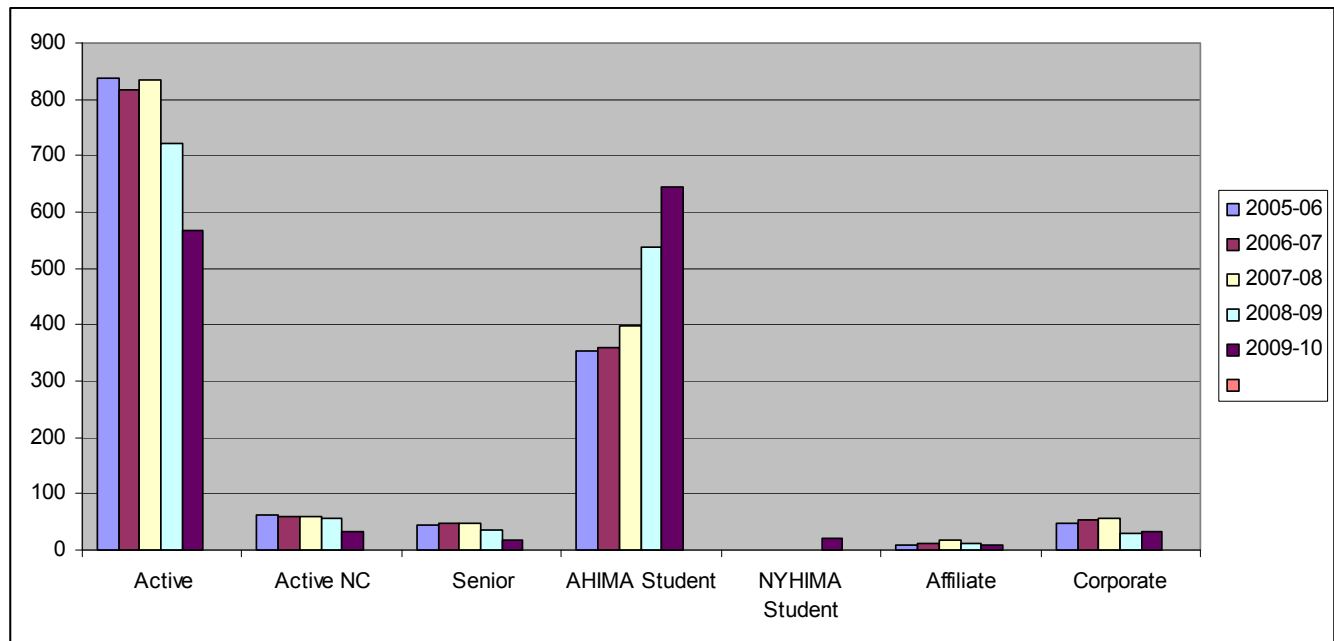
The Central Office supports the membership, leadership, committees, and sections of the Association and works to enhance the types of services offered. Staff consists of a full-time Executive Director, a part-time Training and Education Coordinator, a part-time Member Services Assistant, and a part-time accountant/bookkeeper.

## MEMBERSHIP STATISTICS

The NYHIMA membership/contacts database contains 5,207 names, an increase of 386 over 2008-2009.

Member Year	Total AHIMA	Total In Good Standing NYHIMA	Member Category						
			Active	Active No Credential	AHIMA Student	NYHIMA Student	Senior	Affiliate	Corporate
2005-06	1,853*	1365	839	62	352		45	10	47
2006-07	2,576* 2268 are voting members	1357	818	58	360		49	12	54
2007-08	2,651* 2272 are voting members	1417	835	60	398		48	17	56
2008-09	2,689* 2318 are voting members	1433	723	57	538		37	11	31
2009-10	2,794* 2275 are voting members	1331	566	34	646 includes 27 new graduates	21	18	10	36

\*AHIMA HOD Delegate Apportionment Report



The Central Office plays a major role in the orchestration, coordination and delivery of programs on the NYHIMA Education Calendar. With the Education/Programs Director and Committee, the Training and Education Coordinator designs and implements a fall and spring calendar of programs providing up-to-date information through a combination of on-site and audioconference/webinar formats. The Central Office is responsible for site selection and accommodations, speaker arrangements, budget development, event pricing, electronic marketing and event registration.

The Education Calendar presented a total of twenty-one (21) programs this year, fifteen (15) of which were audioconference/webinars. Due to low registration, one on-site program and three audioconference/webinars were cancelled; and one audioconference/webinar was rescheduled to the Fall 2010 calendar. Although overall attendance continues to decline, evaluations and comments from those attending remain positive.

The Central Office is responsible for the document design, final editing and production preparation of all publications. The Sixth Edition, June 2006, of the Medicolegal Manual continues to be offered in hard copy and CD-ROM format. This year the Long Term Care Coding Guidelines update was completed.

Administrative tasks and project coordination require staff time. Preparations are required for all Board meetings and the facilitated Strategic Planning meeting, as well as the NYHIMA Team Talks/Local Presidents meetings, the NYHIMA Leadership Conference and the Educator's Forum. The Executive Director performs accounting and check writing functions, and works with the part-time accountant to prepare the monthly financial reports. Working with the Finance Director, the Executive Director prepares the budget for the Association.

The Central Office computer system resources enable a dedicated staff to continually expand and improve on the type of services offered. An Information Systems plan developed in 1998 is reviewed annually. The IS plan serves to anticipate what needs to be done to insure the maintenance and continuous improvement of the Association's information systems. This year, the dues renewal process was facilitated through the online registration product used for education programs, and the annual conference registration form was reworked to increase ease of use by exhibitor and participant registrants.

Communication with the membership via phone and email is significant. Communication is received from members who require assistance with medicolegal issues, coding/DRG issues, departmental issues, order information, membership, meeting registration or issues about which research is required. To help the membership seek answers to professional practice questions, the Central Office encourages the use of the New York geographic CoP on the AHIMA Website and continues to utilize a Professional Resource Network, a group of your HIM colleagues with the expertise to help the Central Office respond to the wide variety of questions and issues.

Appointed Professional Practice Liaisons represent the Association at the following meetings: the SPARCS Technical Advisory Committee, IPRO, and the Data Protection Review Board. The Executive Director maintains contact with AHIMA and, as needed, other component state associations leaders through the AHIMA CoP.

The Central Office works with the Arrangements and Program Committees in planning the Annual Conference and is responsible for the management and coordination of this project. The Central Office assisted in program development to help facilitate the plan defined by the Program Committee. Meeting site negotiations; logo development; program design and production; speaker confirmation and arrangements; exhibits; registration; and preparation for the House of Delegates are among the responsibilities of the Central Office. This year, at the request of program directors and instructors, the annual Educators' Forum was added to the Sunday schedule of the conference.

The Strategic Plan guides goals for the new Association year. The Central Office strives to improve office efficiency and product quality, cultivate membership satisfaction, support the elected/appointed leadership, enhance the Web site, maintain Board and Committee procedures, refine Central Office operations and policies, and foster system planning to sustain modern office technology.

## REPORTS OF COMMITTEES

### **2010 Conference Committee – Karen Fabrizio, RHIA / Patricia Thomases, RHIT**

*Purpose:* To participate in the development of the arrangements for the Annual Conference, to promote the activities of the conference and assist in managing those activities during the event. To plan the activities and educational program for the 75<sup>th</sup> NYHIMA Annual Conference to be held June 6-9 in Verona, New York.

*Accomplishments:*

- Identified the following individuals for subcommittees:
  - Public Relations: Barbara Nutting, RHIT CCS-P
  - Volunteers/Registration: Kathy McDonald, RHIA and Peggy Presbyla, RHIA CHP
  - Hospitality: Marlene Crockford, RHIT CCS
- Coordinated program to provide an additional track on Tuesday for physician office staff.
- Asked members of CNYHIMA to share information about the conference with members of their physician office staff to help increase awareness of the new track.
- Volunteers assembled slide show for the hospitality area and the banquet to showcase our 75<sup>th</sup> anniversary year.

- Continued to support the Central Office with ongoing decisions regarding registration and programming changes, and other items in an effort to meet the needs of participants and vendors.

**Awards Committee – Nava Birnberg, RHIA**

*Purpose:* To solicit and review nominations, and select a recipient for the NYHIMA Distinguished Member, New Professional, Author, Mentor, and Hall of Fame awards. To solicit and review applications; and select recipients of NYHIMA scholarships. To make recommendations to the Board on any other award or scholarship issues.

*Accomplishments:*

- Solicited nominees for NYHIMA Awards.
- Reviewed applications for the Returning Student Scholarship and the Book Fund Scholarship, and selected recipients.
- Reviewed applications for the Mary M. Zannis Scholarship and selected recipient.
- Reviewed applications for the NYHIMA Distinguished Member and Mentor Awards and selected recipients.

**Bylaws Committee – Renato L. Estrella, MSHA RHIA**

*Purpose:* To prepare NYHIMA bylaws and amendments consistent with AHIMA bylaws; and to provide the authority to carry out NYHIMA administrative functions.

*Goals:*

- To gain approval for recommended bylaws changes and to assure NYHIMA bylaws are consistent with AHIMA. To pass information on to next year's Past President and NYHIMA Central Office staff to work with locals to update their bylaws based on approved NYHIMA bylaws.

*Accomplishments:*

- There are no proposed bylaws changes for the 2010 House of Delegates to consider.

**eHIM Officer – Nicole Miller, RHIA**

*Purpose:* To act as a resource for the membership and provide timely information on e-HIM issues.

*Accomplishments:*

- Worked with the Board, Newsletter editor, membership and other contacts to provide the most up-to-date information regarding e-HIM issues. The NY E-Health Collaborative has scaled back and is in the process of re-establishing the group; contact with them has been sporadic.
- Made contact, through Rick Abrams, with MSSNY staff. Continuing to plan ways to collaborate and work together.
- Joined AHIMA EHR Practice Council which is working on updating Practice Briefs.
- Submitted articles for **Perspectives Online**.

*Goals:*

- Continue to solicit input from members on what they would like to find out more about.

**Education Committee – Patricia D. Thomases, RHIT**

*Purpose:* To plan, organize and offer educational programs to the NYHIMA membership as part of the annual strategic plan. To offer programs which fulfill AHIMA's Core Content requirements for continuing education and to provide innovative programs of interest to members.

*Accomplishments:*

- A total of twenty-one (21) education programs were planned and scheduled between September 2009 and May 2010 in various sites across the State to make them accessible to the membership, and in webinar format.
- The committee, whose members included Karen Fabrizio, RHIA [CNYHIMA]; Sharon Goettel, RHIA [CNYHIMA]; Sharon Inero, BS RHIA [RRHIMA]; and Carla Novak [ADHIMA]; met via conference call throughout the year to plan the education calendar. The committee continues to work with the Training and Education Coordinator to plan marketing strategies and offer education sessions that will be of benefit to the members.

*Goals:*

- Continue to provide educational opportunities that will help the membership transition to e-HIM and other key initiatives by offering sessions via live presentations, audioconferences, and webinars.
- Identify opportunities for collaboration with other affiliate organizations on topics of common interest.

### **ICD-10 Task Force – Donna Rugg, RHIT CCS, Chair**

*Purpose:* To develop a strategy to position NYHIMA as an industry leader in the transition to ICD-10-Cm and ICD-10-PCS.

*Accomplishments:*

- Task force formed in the fall of 2009, with the following members: Michele Bohley, RHIA CCS [ADHIMA]; Tracy D’Errico, RHIA [LIHIMA]; Renato Estrella, MSHA RHIA [LIHIMA]; Crystal Isom, RHIA [HIMANYC]; Kathryn Robinson [MSSNY]; and Lance Smith, RHIT CCS-P [SENYHIMA].
- Held regular conference calls to brainstorm.
- Submitted proposal to Board to host AHIMA ICD-10- Academy in New York State. This was approved by the Board at its April 15 meeting.
- Developed and submitted ICD-10 training topic/questions to the Board for consideration as a forum topic at the June 2010 House of Delegates.
- Developed and submitted for Board approval an ICD-10 survey to be distributed to the membership through SurveyMonkey in May 2010. This was approved by the Board at its April 15 meeting.

*Goals:*

- To take a leadership role in training HIM and other healthcare professionals on the use of ICD-10-CM and ICD-10-PCS.
- To provide ICD-10 education sessions.

### **Legislative Committee – Diane E. Cohen, RHIA, Legislative Director/Chair**

*Purpose:* To identify and review relevant State and Federal healthcare legislation affecting Health Information Management professionals and to represent NYHIMA during activities where legislative matters are being considered or acted upon.

*Accomplishments:*

- Training on StateNet completed by Legislative Director/Committee on August 21, 2009.
- Legislative Director received and monitored weekly StateNet Capitol Journal reports for relevant NYS issues/topics.
- Legislative Director reviewed current NYHIMA Strategic Plan
- Legislative Director continued active membership in HIMSS.
- Legislative Director attended AHIMA Winter Team Talks and Hill Day in Washington, D.C. on March 22-23, 2010, with President and President-Elect. The NYHIMA team met with the legislative assistants of the two New York Senators and Representatives of two districts (Long Island and Rochester areas) on Capitol Hill on March 23. The team presented these assistants with a packet of information that included an introduction to AHIMA, and talking points on workforce/education, workforce ‘Dear Colleague’ letter, and Administrative Simplification Operating Rules.

*Goals:*

- Continue to monitor StateNet reports for applicable federal and state legislation.
- Continue to activate Rapid Response Network when necessary.
- Submit articles for **Perspectives Online** addressing legislative issues.
- Continue to update the Legislative Platform on NYHIMA Web site as necessary.

### **Membership – Karen Fabrizio, RHIA**

*Purpose:* To promote the HIM professionals throughout the state (educational workshops and conferences) while developing a membership recruitment and retention plan, and to improve communication among the membership.

*Accomplishments:*

- Members in good standing as of September 30 received access to an archived HCPro audioconference purchased by NYHIMA and delivered via the NYHIMA Website.
- Sent an ‘It’s Not Too Late to Reinstate’ email blast reminder to renew dues by February 26. All members in good standing as of February 26 receive access to one archived NYHIMA webinar of their choice.
- ‘It’s Not Too Late to Reinstate’ email blast netted 72 renewals during the month of February. Local associations were contacted and asked to help correct member emails that were rejected and provide emails of their members who did not have them on file with NYHIMA, resulting in 251 email addresses being found and/or corrected. It is hoped this bi-directional sharing of information will improve communication to members about educational opportunities.

*Goals:*

- Create a template/standard format for membership lists to facilitate sharing of information between NYHIMA and locals.
- Identify a method for welcoming new members to the state association.
- Develop a mentor program for members.
- Assist with the marketing of our association to other healthcare professionals.

### **Nominating Committee – Renato L. Estrella, MSHA RHIA**

*Purpose:* To submit a slate of candidates for election to the 2010-2011 Board of Directors, AHIMA Delegates, and NYHIMA Awards Committee.

- Accomplishments:*
- Compiled a ranking list of nominees for President-Elect, Finance Director, Education-Programs Director, AHIMA Delegate, and Awards Committee.
  - E-mail was sent to all potential candidates with the description of officer/delegate responsibilities and a candidate profile template.
  - A ranking list of nominees was presented to the nominating committee, consisting of Presidents or their designee from all NHIMA Local Associations.
  - Prepared ballot of at least two candidates for each office listed.
  - Requested candidates to provide the Central Office with their candidate profile with photo and their position statement.
  - Candidate profiles, along with photos, were posted on the NYHIMA Website for nominating committee members to review.
  - Set up face-to-face Board of Directors meeting on November 6 at the DoubleTree Hotel in Syracuse, in conjunction with the Strategic Planning Committee meeting, to present the final ballot for approval.
  - Voting was done electronically for the first time this year. Polls opened at midnight on December 1 and remained activated through 5:00 pm on December 16, 2009, for all active members in good standing to cast their vote.
  - Candidates were notified as to the results of the election.
  - Information on newly elected leaders was posted on the NYHIMA Website.
  - Voting results produced a tie for AHIMA delegate and Awards Committee positions. The Board of Directors deliberated and chose the winners.

- Goals:*
- Assemble an electronic ballot that will work to further strengthen the Association and provide opportunities for the membership.

### **Public Relations Committee – Lucy Maret, MLS CCS CCS-P CPC**

*Purpose:* To publicize the Health Information Management profession on behalf of NYHIMA and promote communication with NYHIMA and its members.

- Accomplishments:*
- Using information from the AHIMA Website, created materials to use at career fairs, including a presentation board, brochure about HIM, and various handouts for display table.
  - Conducted internet research to create a list of all New York school districts and newspapers. These lists could be made available to locals wishing to proactively find information on career fairs and to publicize chapter events.
  - Received information from New York State School Counselors Association on their Annual Conference scheduled for November 5 and 6 in Tarrytown.

### **Strategic Planning Committee – Julie L. Brucker, RHIA CCS**

*Purpose:* To measure strategic activity of the previous Association year and develop or revise strategies for the following Association year based on member participation.

- Accomplishments:*
- The 2008-09 strategic plan was reviewed at a facilitated Strategic Planning Day. Attendees at the meeting included NYHIMA Board members, the Local Presidents or their designee, and the Strategic Planning Committee appointees. The outcome of the meeting is the 2009-2010 strategic plan that focuses attention on Industry Leadership, Workforce Readiness, Building Membership Value, and Grow and Strengthen NYHIMA. Goals, tasks, responsibilities and measurements for each strategic issue were reviewed and defined.

## **REPORT OF SECTIONS**

### **Long Term Care Section – Diana Adam-Podgornik, RHIT, Chair**

*Purpose:* To meet the diverse needs of its members and to provide resources and support in gaining the knowledge required to meet market demands.

- Accomplishments:*
- Board met by conference call throughout the year.
  - Board continues annual meeting at LTC Board installation each year at the NYHIMA Annual Conference
  - Committee finalized updated Long Term Care Coding Guidelines and made available for publication.

- Electronic newsletter was unveiled via a password-protected LTC Members' Only area on the NYHIMA Website, bringing to a close the technical difficulties which previously delayed implementation.
- Developed a two-year strategic plan for the section, aligning with both AHIMA and NYHIMA in an effort to bring continuity to the Board's ongoing focus, new projects, and goal to grow and retain membership, and meet the diverse needs of the LTC HIM professional.
- Encouraged membership growth by raffling a daily registration to the 2011 NYHIMA Annual Conference and an LTC hospitality gift basket at this year's conference at the Turning Stone.
- The Board is currently networking within the membership to identify individuals to serve on the Board for 2010-2011.

*Goals:*

- To investigate the implementation of additional LTC SIGs throughout the State.
- Conduct review and update of the section bylaws.
- Continue with membership growth initiatives.
- Explore with Central Office and Membership Committee Chair the possibility of organizational membership category.
- Stay true to our purpose and strategic plan efforts.

## PRACTICE AREAS

### Physician Office Liaison – Maureen Campo, RHIT CCS-P / Janet I. Zwergel, RHIA CCS-P CPC CPEHR

*Purpose:* To serve as the NYHIMA resource for physician practice and billing issues.

*Accomplishments:*

- Submitted the following articles for **Perspectives Online** in 2009-2010: "Are Physicians Using Smartphones?"
- Received and responded by phone or email to ten (10) physician coding/billing questions from the membership.

*Goals:*

- Continue to submit articles for **Perspectives Online** that will update the NYHIMA membership with topics that affect physician health information and/or reimbursement issues.

## PROFESSIONAL PRACTICE LIAISONS

### Data Protection Review Board – Lynn-Marie D. Wozniak, MS RHIT

*Purpose:* The Data Protection Review Board (DPRB) considers applications to use patient identifiable SPARCS data for a variety of uses. Review Board members are appointed by the Governor. The NYHIMA representative attends the meetings of this Board, reviews and comments on the data requests, participates as a voting member at meetings, and provides to NYHIMA reports of the Board's decisions.

*Accomplishments:*

- The DPRB met four times this year (July 2009, October 2009, January 2010 and April 2010) and reviewed well over 50 data requests. The October meeting included celebrating SPARCS' 30<sup>th</sup> anniversary. Past SPARCS directors, staff members and DPRB board members attended the event. This year the DPRB focused on requiring those given access to the data to be more accountable about who would have access to the data, and how it would be shared with clients and the public. We worked with SPARCS to strengthen the monitoring mechanisms regarding destruction or return of SPARCS data by the recipients as specified in their data use agreements. Regulations related to the size and composition of the DPRB were revised and approved. The size of the DPRB decreased from 17 to 13 members with more leeway as to how and by whom those seats would be filled.

### IPRO – Cindy M. Boester, MS RHIA

*Purpose:* To represent NYHIMA on the IPRO Provider Relations Committee comprised of representatives from IPRO, the New York hospital community and professional associations, New York State Department of Health, and Office of Mental Health.

*Accomplishments:*

- Attended quarterly meetings of the Provider Relations Committee and reported in **Perspectives Online** on agenda items of interest to NYHIMA members.
- Top Medicare accomplishments: IPRO has been working under the 9<sup>th</sup> SOW since August 1, 2009. Progress continues on web-based reporting in looking at fistula rates for ESRD patients, diabetics receiving annual testing for kidney disease, and diabetics with hypertension receiving medication for delaying progress to dialysis. JENY, the Joint Effort

of New York, is a web application to allow password or non-password protected collaborative work on patient readiness for discharge with appropriate discharge plans.

- Top Medicaid accomplishments: IPRO continues to work with several health centers across New York on improvements that will allow the centers to apply for medical home accreditation status under NCQA. IPRO is working with the New York State Comptroller's office on billing regulations for readmissions and whether or not NYSDOH is following the regulations.

#### **SPARCS – Carla Novak / Cindy Richards, RHIT**

*Purpose:* To represent NYHIMA's interests with the New York State Department of Health regarding SPARCS/UDS data issues and the various electronic billing committees.

- Accomplishments:*
- Expanded Outpatient Data Collection: SPARCS continues to work on the process to expand collection of outpatient data. In 2006, Section 2816 of the Public Health Law was amended to expand outpatient data collection for all Article 28 outpatient clinics to report to SPARCS. The basis for expansion is to provide the opportunity to conduct financial analysis and benchmarking of outpatient pricing methodologies. SPARCS plans to differentiate services primarily based on revenue codes for ambulatory surgery, emergency room and other outpatient visits. The expanded outpatient data collection will include both hospitals and diagnostic and treatment centers. They also plan to complete a draft Data Dictionary with the addition of 'Outpatient.' SPARCS will continue to hold discussions with facilities, vendors, and associations.
  - Source of Payment Typology: In order to align payer information with existing insurance structures and programs, SPARCS has added a new source of payment variable developed by the Public Health Data Standards Consortium (PHDSC). The new "Source of Payment Typology" data elements will be used by the Department of Health for rate-setting purposes. In October 2008, letters were sent to all SPARCS Coordinators announcing the change. SPARCS started accepting these new data elements July 1, 2009, and all facilities were originally expected to completely transition to the new Source of Payment Typology by December 31, 2009. SPARCS extended the deadline for this transition to July 1, 2010. SPARCS announced that there will be no exceptions to this date. All submitted SPARCS records must contain, at a minimum, the "SoP I" data element as of July 1, 2010; otherwise, records will fail.
  - Facility Compliance: SPARCS wants facilities to be mindful of data reconciliation. They require 95% of discharges due to SPARCS 60 days after the month of discharge and 100% of previous year's discharges due by June 30. If facilities cannot meet the deadline, they must call or e-mail SPARCS to request an extension or an exception. There are 'Submission Compliance Reports' on the HCS/HPN Web site to help facilities achieve compliance.
  - POA: NYHIMA collaborated with SPARCS to update the SPARCS edits with the current POA exemption list contained within the ICD-9-CM Official Guidelines for Coding and Reporting, effective October 1, 2009.
  - E-codes: NYHIMA collaborated with SPARCS to re-work the edits for "Cause of Injury" not to include Cause Status and Activity E-codes that became effective October 1, 2009. These new codes can be secondary diagnoses but should not be placed in the Cause of Injury.
  - SPARCS Training: SPARCS is working on their training plan for this year to include webinars and some on-site training at upstate and downstate locations. The training is targeted to begin in the fall of 2010.
  - Face to Face Meetings: Laura Dellehunt, Director, SPARCS Administrative Unit, and the NYHIMA SPARCS liaisons continued to meet on a quarterly basis.

- Goals:*
- Continue to be a resource/liaison between SPARCS and NYHIMA.
  - Continue to be responsive to the membership regarding SPARCS questions.
  - Continue to meet with SPARCS Administrative Director and staff on a quarterly basis.
  - Continue to assist SPARCS with coding questions and hospital questions.
  - Continue to assist members in understanding the importance of the quality of the abstracted data.

## REPORTS OF THE COMPONENT LOCAL ASSOCIATIONS

### **Adirondack – Denise Roycewicz, BA RHIT, President / Michele Bohley, RHIA CCS, President-Elect**

- Accomplishments:*
- Offered educational sessions on the following topics:
    - September 22, 2009:** ICD-9-CM Coding and DRG Update FY2010, Lynn-Marie D. Wozniak, MS RHIT presenting and Coding Presentation, Sandy Macica, MS RHIA CCS ROCC presenting.
    - October 29, 2009:** ICD-10-CM Coding, Sara Clark, MLS RHIA presenting.
    - November 19, 2009:** CPT-4 Changes, Michele Bohley, RHIA CCS presenting and APC Update FY2010, Jean Russell, MS RHIT CIRCC presenting.
    - January 21, 2010:** Managing Short Stay Admission Denials, Jean Russell, MS RHIT CIRCC and Richard R. Cooley, BA CCS presenting.
    - February 23, 2010:** Two archived NYHIMA Webinars on Privacy and Security – Google Health's Impact on Compliance and Patient Care, by Raj Goel, CISSP and Risk Assessment for HIM Managers, by Jim Sheldon-Dean.
    - March 12, 2010:** Co-sponsored NYHIMA Medicolegal Mini-Conference at HANYS Headquarters in Rensselaer.

- Goals:*
- Continue to provide cost-effective, relevant educational sessions to our members and non-members.
  - Continue efforts to increase membership with other organizations and our own.
  - Continue to communicate effective, timely and pertinent information to our members.

### **Central New York – Peggy Ann Presbyla, RHIA CHP, President / Cindy Alsheimer, RHIT, President-Elect**

- Accomplishments:*
- We would like to extend a sincere thank you to all of our Board members for their hard work and dedication to our association: Karen Fabrizio, RHIA, Past-President; Ruth Smith, RHIA, Treasurer; and Suzanne Greene, RHIT and Susan Mack, RHIT, Co-Secretary.
  - Provided educational programs (not including Annual Meeting) totaling 10 CEUs, 6 of these were free for members. Free programs were provided through the assistance of Verisma, Medical Coding Services, Onondaga Community College HIT Student Group, SUNY IT Student Group, SHIMA, and Broome Community College.
  - Continued to rotate education program sites throughout the region in an effort to facilitate access for all members.
  - Continued to show appreciation to facility host sites by providing free registration to five (5) employee members.
  - Membership as of March 25 was 205 members.
  - Represented NYHIMA at the New York State Guidance Counselors Annual meeting in Syracuse, in an effort to promote the HIM profession.
  - Continued to support the 'Go Green' initiative by encouraging members to use e-mail as opposed to 'snail mail.'
  - Continued to communicate with all HIM professionals within the region as opposed to members only.
  - Co-sponsored one (1) NYHIMA educational program.
  - Hosted the NYHIMA 75<sup>th</sup> Annual Conference at the Turning Stone Resort • Casino, including co-hosting the Monday evening Welcome Party cocktail hour. Contributed hospitality door prize basket for the Conference.
  - Presented third annual student scholarship at CNYHIMA Annual Meeting.
  - Held CNY Annual Meeting in Syracuse on May 14 with theme of "HIM-Under One Umbrella, But Wearing Many Different Hats!" Participants received a minimum of 6.5 CEUs and access to vendor showcase. All paid participants received CNYHIMA membership for 2010-2011 as part of the registration fee. Provided two (2) NYHIMA 2010-2011 memberships as door prizes.

- Goals:*
- Continue to retain members.
  - Continue to offer a minimum of one (1) free educational session to active members.
  - Continue to offer annual scholarship for HIM students.
  - Continue to promote the MyPHR initiative.
  - Review and revise bylaws to reflect AHIMA/NYHIMA changes.

### **Long Island – Christine Edwards, RHIA, President / President-Elect Vacant**

- Accomplishments:*
- The Board was active this year, holding executive and general business meetings before general educational sessions.
  - The Board proposed that we will 'Go Green' in the coming year, eliminating mailings and handouts at meetings.
  - Maintained consistent and regular communication with members via e-mail blasts.
  - Many educational sessions held on both general and coding topics throughout the year, which were very well attended. Topics included: EPR & LHR; ICD-9 and CPT coding updates; MS-DRGs; APR-DRGs; and legal aspects in ROI.
  - Special educational session/fundraiser held in October 2009. Attendance exceeded 150.
  - LIHIMA Annual Installation Banquet and educational session held April 14, 2010, with excellent attendance and vendor participation.

- Goals:*
- To 'Go Green' in the coming year.
  - Continue to maintain fiscal viability.
  - Continue to provide communication to members through the Website and e-mail blasts.
  - Continue to promote the HIM profession through education, communication and networking.
  - Continue to retain our members and promote recruitment of new members.
  - Increase participation of LIHIMA members at NYHIMA Annual Conference.
  - Participate with neighboring local associations in the planning of the 2011 NYHIMA Annual Conference at the Hilton Rye Town Hotel.
  - Review and update bylaws.

### **New York City – Jocelyn Izzard-Pickart, MSM RHIA, President / Christine Schultz, RHIT CCS, President-Elect**

- Accomplishments:*
- HIMANYC continues in its mission to provide education to our members. We not only provided speakers but also webinars in conjunction with other state associations via our Website.
  - Offered educational sessions on the following topics:
    - September 2009  
*How to Be Successful with Severity DRG Reimbursement*
    - October 2009  
*ICD-9-CM Coding Update and ICD-10 Implementation: A Roadmap for Success.* Nelly Leon-Chisen, RHIA, Director Coding and Classification, AHA, presenting.
    - November 2009  
*But What About Security ... Health Informatics.* Kenneth Kousky, CISSP CISA CGEIT, CEO, IP3, presenting.
    - January 2010  
*CPT 2010 Update.* Lolita Jones, RHIA CCS presenting.
    - April 2010  
*CCS Exam Review.* Peter P. Micallef, MLS RHIA CCS CCS-P presenting.
    - May 2010  
*Annual Meeting.*
  - Offered webinars on the following topics:
    - October 2009  
*An OIG/DOJ Investigation*
    - November 2009  
*Preparing for ICD-10 – The HIM Manager's Role / What HIM Professionals Should Know About ARRA*
    - December 2009  
*OPPS Update / ARRA / Introduction to EHR for Physicians and Physician Practice Managers*
    - January 2010  
*E-Codes: An Overview of Assigning External Causes of Injury, Including a 2010 Update / Joint Commission Update*
    - February 2010  
*Connecting the Dots: A Legislative Update on ARRA / Breach of PHI/Notification Enforcement: Are You Ready? / Neoplasm Coding / Making Dollars and Sense of Your Revenue Cycle*
    - April 2010  
*Closing the Gap in Breach Response: Case Study of a Data Breach*

- Goals:*
- Continue to offer educational programs.
  - Continue to increase membership.
  - Continue to promote visibility of the HIM profession.
  - Continue to maintain financial viability.

### **Northern New York – Julie Zyzik, RHIT, President / Leslie Mills, RHIT, President-Elect**

*Accomplishments:*

- Membership meetings/educational sessions for members were held at various sites:
  - May 1, 2009: Hosted by Frances Newstead, RHIA at Samaritan Medical Center. Topics offered for CEU credits included: *Compliance Issues* by Mary Whalen. The workshop was open to both HIMANNY members and nonmembers. The membership was also presented with *AHIMA and NYHIMA Updates* presented by Chris Harrington.
  - October 1, 2009: Hosted by Julie Zyzik, RHIT MMH at Massena Memorial Hospital. The Executive session included a mid-term appointment for the vacant secretary position. Committee assignments were reviewed as to their role in our local. Bylaws were discussed for updating. The general education session included *HIPPA Privacy and Security Changes Due to the New Economic Stimulus Law* presented by Maureen McGlynn and sponsored by AHIMA.
  - December 11, 2009: Hosted by Mari Pirie-St. Pierre, RHIA at St. Lawrence Psychiatric Center. The membership collectively reviewed the bylaws against the NYHIMA bylaws and made changes accordingly. Education included the archived NYHIMA webinar *APR-DRG Fundamentals for Coders* by Donna Barnard.
  - March 23, 2010: Hosted by Mari Pirie-St. Pierre, RHIA at St. Lawrence Psychiatric Center. The membership collectively reviewed the policies/procedures and made changes accordingly. Education included the archived NYHIMA webinar *Correcting Performance Problems* by Bob Stezzi.

*Goals:*

- Encourage networking/questions/topic ideas for discussions from membership to increase participation and attendance at meetings.
- Promote the HIM field as a group and individually.
- Strive to increase membership through recruitment.
- Maintain fiscal viability by controlling expenses and sponsoring annual workshops to increase revenue.
- Promote HIM educational opportunities for membership.
- Support local membership, NYHIMA and AHIMA through participation.

### **Rochester Regional – Karen Linder, RHIT CCS-P, President / Diana Adam-Podgornik, RHIT, President-Elect**

*Accomplishments:*

- RRHIMA continues in its mission to provide cost effective education to our members. Not only do we provide speakers on current topics, but we continue to have a roundtable discussion at each meeting with updates from the Rochester Regional HIPAA group, the local RHIO, SPARCS, any new state or federal legislation, along with sharing information on local facilities that have undergone a survey or have had significant audits performed.
  - July 2009: Held an education session that included a representative from the New York State Health Information Technology Transformation, who presented “Health IT Strategy for NYS: Initiative and Projects.” Jessica Neri, Manager, Consumer & Provider Relations, shared with us the “Rochester RHIO Demo of Virtual Health Record” while Toni Teumer, MEd RHIA CHP, Director, Corporate Compliance, Unity Health System, helped us “Facilitate Open Discussion of RHIO.” Donna Barnard, MBA RHIA, Director HIM, University of Rochester Medical Center, gave us an “Update on APR-DRGs.”
  - September 2009: We had an afternoon meeting that included Beth Maykovich, RHIT, Coding Supervisor, HIM, University of Rochester Medical Center, giving us “Coding Updates for ICD-9 – An Overview.” Karen M. Linder, RHIT CCS-P, Compliance Auditor/Educator, Unity Health System / RRHIMA President, gave us a “Review of RRHIMA’s Two Year Strategic Plan”; and Ann Marie Pettis, RN BSN CIC, Director of Infection Prevention, University of Rochester Medical Center, updated us on “The Impact of H1N1 Flu Pandemic.”
  - December 2009: Ms. Fran Weisberg gave us an overview of “Health Care Reform and How It Correlates to Our Local Environment.” Dr. William Desandis, DC, addressed issues related to the recent switch to an EHR in his office, changes to Workers Compensation rules, and offered us a question and answer session on any Chiropractic-related issues.
  - March 2010: Donna Barnard, MBA RHIA, Director HIM, University of Rochester Medical Center, spoke to us about “Today’s Legal Medical Record, A Hybrid Record.”
  - May 2010: The meeting was held at Monroe Community College and featured keynote speaker Heidi S. Gregory, Esq., of the Harris Beach Firm, who provided an update on HITECH/HIPAA. The program included a NYHIMA Update and installation of officers for 2010-11.
- We have had extensive reviews and modifications of our Procedures Manual and Bylaws.
- Our Long Term Care Special Interest Group continues to meet regularly.

- We still have a growing e-mail blast program that reaches not only our members but also the AAPC group, students, and other interested members with notices of meetings, job opportunities and current legislative issues in a timely manner.

*Goals:*

- Continue to provide cost-effective, relevant educational sessions to our members.
- Investigate innovative delivery of educational programs.
- Maintain membership and increase recruitment of new members.
- RRHIMA Leadership will focus on growing and engaging the Association.
- Maintain and enhance incentive program to increase program attendance.
- Continue to increase public awareness of HIM profession.

**Southeastern - Katherine Kozlowski, RHIA CCS, President / President-Elect Vacant**

**Tappan Zee - Lorraine Tully, RHIT, President / Paul Gaudio, RHIA, President-Elect**

- Accomplishments:*
- Held two Executive Board meetings. Many thanks to the Board for their continued dedication to TZHIMA and its members.
  - Educational programs during the 2009-2010 association year included:  
September 2009: 'FY10 ICD-9-CM Updates' – AHIMA audioseminar.  
October 2009: 'This Time It Is Real!', presented by Paul Gaudio, Jr., RHIA.  
December 2009: 'Transitioning from Paper to Electronic: A Real World Approach', presented by Steve Herold, Regional Sales Director, Alpha Systems.  
March 2010: 'Facebook, Twitter, LinkedIn: Keeping Up with the Social Media Revolution', presented by Lucy Maret, MLS CCS CCS-P CPC.  
April 2010: 'PHI and Electronic Compliance', presented by Andy McManus, Verisma Systems, Inc.  
May 2010: 'Clinical Documentation', presented by Deborah Gardner-Brown, Owner, Reimbursement Review Associates.

*Goals:*

- Continue to provide relevant educational sessions to our members.
- Review and update bylaws and collaborate with the visions of AHIMA and NYHIMA.
- Continue to promote the HIM profession to our students.
- Promote the awareness of our valuable assets to the healthcare industry.
- Continue to retain current members and develop new ways to attract other members.

**Western New York – Nicole Miller, RHIA, President / Susan Leteste, RHIT, President-Elect**

- Accomplishments:*
- Membership continued to hold steady and we added a few new corporate members.
  - Long Term Care Special Interest Group (LTCSIG) continues to meet on a regular schedule and its membership continues to hold steady.
  - Coding SIG remains active and has held several educational sessions.
  - Working to re-establish Ambulatory Care SIG.
  - Held some great educational sessions with good attendance.
  - Worked on revising and updating Bylaws.
  - Working on plans for HIMAWNY Annual Meeting tentatively scheduled for June.

*Goals:*

- Continue to strengthen and grow HIMAWNY's active and corporate membership.
- Continue to provide HIM education and awareness of HIM workforce development.
- Increase attendance and participation at educational sessions.

**Financial Statement  
7/01/2009 - 3/31/2010**

<b>Balance Sheet As of 3/31/2010</b>	
<b>Assets</b>	
Checking/Savings	56,578
Other Assets	320,247
Prepaid Expenses	<u>          </u>
Refundable Deposits	<u>          </u>
Total Current Assets	<b>\$ 376,825</b>
Fixed Assets (Furniture, Equipment)	35,936
Depreciation	<u>(28,831)</u>
Total Fixed Assets	<b>\$ 7,105</b>
<b>Total Assets</b>	<b>\$ 383,930</b>
<b>Liabilities</b>	16,565
<b>Equity</b>	<u>367,365</u>
<b>Total Liabilities &amp; Equity</b>	<b>\$ 383,930</b>

Category Description	9 months ended March 2010	Annual Budget	Difference
<b>Income</b>			
AHIMA Dues Rebate	57,788	63,000	5,212
NYHIMA Dues	33,004	50,000	16,996
2010 Annual Conference	8,025	90,000	81,975
Consultants Listing	800	1,200	400
Education & Coding Seminars	22,584	70,000	47,416
Educators Forum Income	0	0	0
Interest on Investments	10,066	15,000	4,934
Sales of Manuals/Subscriptions	3,334	2,000	(1,334)
Section Dues	1,325	2,000	675
<u>For the Record</u>	538	750	212
Schwartz Memorial Fund	115	0	(115)
Soberano Memorial Fund	425	0	(425)
Web Site Revenue	2,700	6,000	3,300
Total Income	\$ 140,704	\$ 299,950	\$ 159,246
<b>Expenses</b>			
Central Office	106,536	140,750	34,214
Administrative*	24,093	8,100	24,007
Committees & Sections	23,388	44,250	20,862
2010 Annual Conference	8,394	65,000	56,606
Soberano/Schwartz Expended	0	0	0
Total Expense	\$ 162,411	\$ 298,100	\$ 135,689
<b>Net Profit</b>	<b>\$ (21,707)</b>	<b>\$ 1,850</b>	<b>\$ 23,557</b>

\*Board of Directors, AHIMA Delegates, Awards, Insurance, Bookkeeper, etc.

***NYHIMA is pleased to announce and congratulate our....***

**2009 - 2010 OUTSTANDING ACADEMIC ACHIEVEMENT AWARD RECIPIENTS**

Jill Goodwin - Trocaire College  
Kirsten M. Griffin - Broome Community College  
Elizabeth Joyal – Mohawk Valley Community College  
Bin Hwang Lin, CCA - Borough of Manhattan Community College  
Carol L. McCrellias - Monroe Community College  
Sherrill Michael Marris, RHIT - SUNY Institute of Technology  
Charleen Prince – Suffolk County Community College  
Mary Anne Shewell - Onondaga Community College  
G. Elizabeth Tchatal-Wilson - Erie Community College  
Cheryl A. Wilkins - Alfred State College  
Stacey Williams – Long Island University, C. W. Post College

***and***

**2009 - 2010 CLINICAL PRECEPTOR AWARD RECIPIENTS**

Donna Barnard, MBA RHIA - Alfred State College  
Nancy E. Grey, RHIT - SUNY Institute of Technology  
Marise Grosenbaugh, RHIA - Erie Community College  
Christine Hoskins, RHIA - Onondaga Community College  
Peter P. Micallef, MLS RHIA CCS CCS-P - Borough of Manhattan Community College  
Jane Osburn, RHIA - Monroe Community College  
Angela Printup, RHIA CCS CIC - Trocaire College  
Deborah Strube, RHIA – Suffolk County Community College  
Emily Wright, RHIT - Broome Community College